

# Community Safety Initiatives

D1CN | February 2, 2022

Councilmember Lisa Herbold, District 1



# Agenda

- 911 Call Analysis
- Community Services Officers
- Health One
- Triage One
- One Call Pilot
- Mobile Crisis Teams
- Other Initiatives



# 911 Call Analysis

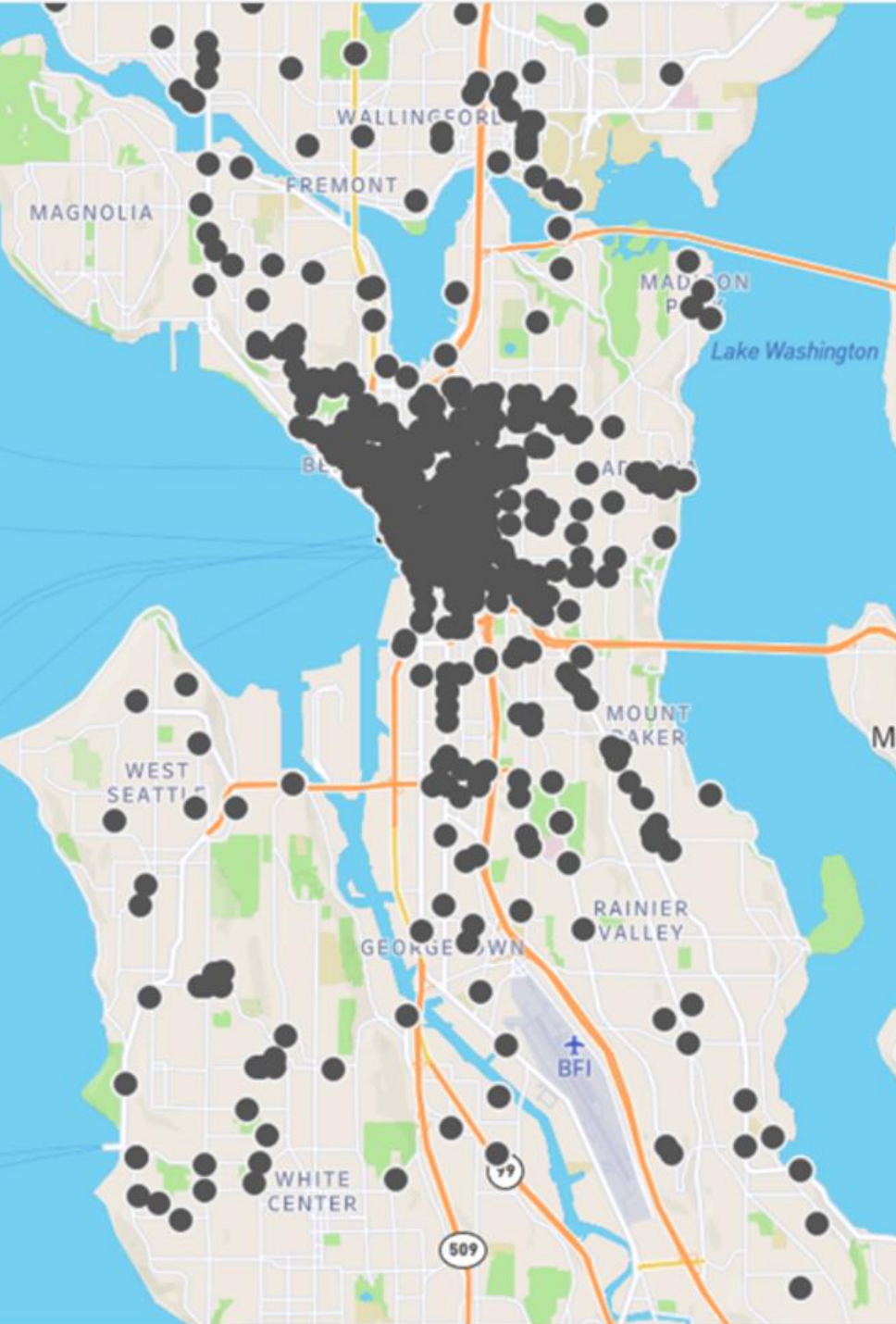
- SPD is continuing work on analyzing 101, 9-1-1 call types to determine which calls could best be suitable for non-sworn officer response.
- Last year, SPD commissioned a report that found 174 call types as candidates for alternatives; SPD agreed with 101 and identified 28 call types for short-term potential alternative response (12% of calls), and noted “with further analysis, it is likely that additional calls can be diverted without compromising safety for both responders and subjects.”
- SPD is conducting an analysis with an outside expert of these call types
- Results are expected at the end of Q1 and Q2; Council requested updates



# Community Service Officers (CSOs)

- City Councilmembers re-created this program in the 2017 budget; it had been eliminated during budget cuts in 2004 after 33 years; it was re-started in 2019
- Goal: free up officers for 911 response by handling non-emergency calls, and work as liaisons between the community and SPD
- 6 new positions in the 2022 budget to 24 total
- 10 were vacant last summer; Council proposed funding in 2021 to initiate hiring and get the program staffed up





# Health One

- The City continues to add capacity to further help meet the demand of those who have a need to access services.
- A third Health One unit will be deploying early this year and will respond out of the Mt. Baker neighborhood.
- SLI SFD-003-A-001, passed with the 2022 budget, requests SFD to report on the cost and schedule options for the deployment of a 4th & 5th unit.

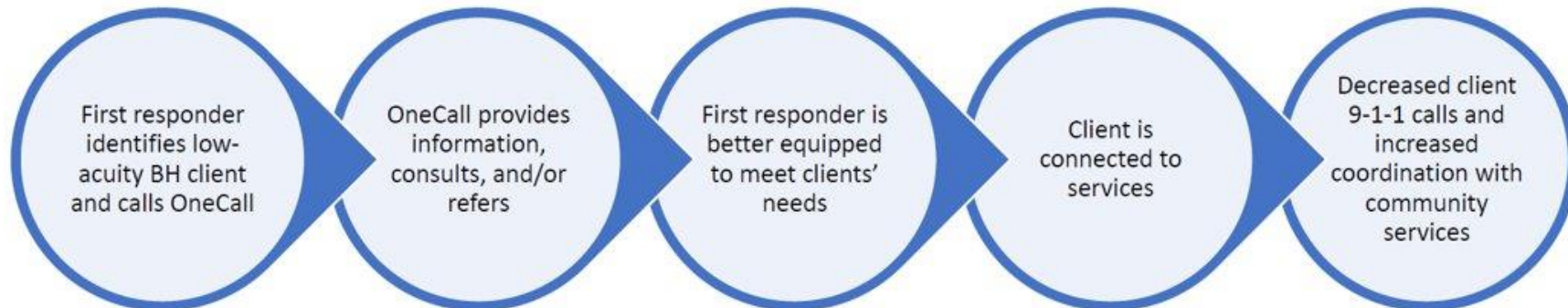


# Triage One

- Triage One was announced in late July 2021 by Mayor Durkan.
- Will respond directly to wellness check identified by 9-1-1 at the Community Safety and Communications Center (CSCC)
- SLI SFD-004-A-001 requires a series of progress reports on the launch of Triage One.
- Ongoing conversations with bargaining stakeholders.
- Hiring process for new positions will take place between May and September 2022 and deploy between December 2022 and January 2023.

# One Call Pilot

- Phone line for first responders (SFD), staffed 24/7 by mental health professionals at Crisis Connections
- Supports a more helpful response to low-acuity behavioral health calls
- Services:
  - Provide client information
  - Problem solving, de-escalation support, and guidance
  - Connect to current or new mental health treatment, schedule next day appts
  - Safety planning, follow up w/tailored referrals to support services



# Mobile Crisis Teams (MCT)

- 43-member team of Mental Health Professionals and Substance Use Disorder Professionals at DESC
- Dispatch to a person in crisis at the request of first responders, Crisis Connections, and Designated Crisis Responders
- Behavioral Health Response Team (BHRT) provides follow-up care, up to a few months
- Council added \$2.5M in 2022 to expand these services



# Other Initiatives

- Community Safety Capacity Building
  - \$10.4M for 33 community safety projects building safety from the ground up through 2022
- 988
  - Crisis hotline for behavioral health, launches in July
- Seattle Community Safety Initiative (SCSI)
  - Community safety hubs in West Seattle, CD, Rainier Valley
  - Marvin Marshall, YMCA's Alive & Free/West Seattle Hub
- Let Everyone Advance with Dignity (LEAD)
  - Diverts low-level criminal offenders into services, reduces recidivism
  - Aaron Burkhalter, LEAD Project Manager